

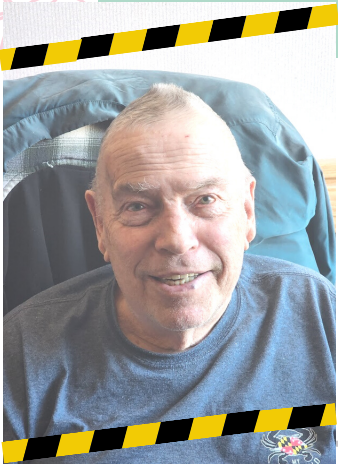
CHARLOTTE HALL VETERAN'S HOME

MONTHLY NEWSLETTER

RESIDENT SPOTLIGHT:



BILL SULLIVAN



Army Veteran Bill Sullivan enlisted in the military because he wanted to get away from home, but what he remembered most was telling his family that he would be gone for a while. Eight years in the military took him to locations such as Oklahoma, Los Angeles, Iraq, and Iran. As a Military Policemen, one of his most memorable experiences was locking up a colonel. He said the best part of his time in the military was helping to bring in the ships, in Panama, and

arresting the President of Panama. With each deployment, Bill was able to learn the different ways people treated one another. Bill stated that he "definitely broke the rules but never got caught." If he could go back and have your experiences all over again, he would not change a thing. To those considering entering the military, Bill highly recommends it.

Here at Charlotte Hall Veteran's Home, Bill is a fairly active member of our community. You can find him at the weekly and evening BINGO games, playing cards with friends in the canteen, and at any activity that involves animals. Bill frequently says, "I love animals more than people." He also enjoys Pets on Wheels, Greenwell Foundation's Miniature Ponies, and sponsored trips with Vacation4Vets to see the Clydesdales. Fun Fact, Bill Sullivan donated the Air Hockey Table located in the arcade room and the Jukebox located on unit 3D!

A LETTER FROM: OUR ADMINISTRATOR

Maria Allen

On Thursday, March 30, 2023, we celebrated our Vietnam Veterans by having a Vietnam Welcome Home Day Ceremony. It was an emotional day for veterans and the staff who very much appreciate and feel honored to serve those who have served. We celebrate this day to recreate a Hero's welcome. The staff created a line with signs and flags cheering our Heroes on. What a wonderful event.

This week we received the 2022 Maryland Nursing Home Family Experience of Care Survey for the nursing home. I thought I would share the results which are excellent and reflect the good care provided by our staff to our veterans and residents.

The results of this survey is not a snapshot of the care and services provided to the residents by the staff, but a continuity of observations and evaluation by family members who visit, observe, and

CATEGORIES	CHARLOTTE HALL VETERANS HOME SCORE	STATEWIDE SCORE
Staff and Administration of the Nursing Home	3.6	3.2
Care Provided to Residents	3.5	3.1
Food and Meals	3.2	2.9
Autonomy and Resident Rights	3.5	3.1
Physical Aspects of the Nursing Home	3.3	3
Activities	3.1	2.7
Security and Resident's Personal Rights	3.6	3.2
Overall rating of care received at the nursing home	8.6	7.2
Percentage that said "Definitely Yes" or "Probably Yes" to "Would you recommend the nursing home?"	95%	69%

communicate with Charlotte Hall staff members. I have also received some wonderful letters from families which

I will share with you in my next letter.

I want to praise the staff for all that they do. I am so grateful to be at Charlotte Hall and to have met such wonderful and caring staff. More importantly, I am grateful to serve those who have served.



APRIL SHOWERS, BRING....



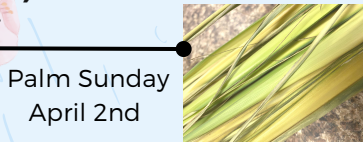
National Siblings Day
April 10th



National High Five Day
April 20th



International Dance Day
April 29th



Palm Sunday
April 2nd



National Gardening Day
April 14th



Earth Day
April 22nd

LET US CONGRATULATE: Pamela Johnson

Pam, our Director of Food and Nutrition Services at CHVH, has received the Gold Standard award at the Health Department ceremony. Pam stated, "It truly was an honor to receive the "Gold Star 2022 Achievement Award." Out of 1,700 Food Service Industries in St. Mary's County that were inspected, only 150 met the following criteria: no critical violations, all sanitation violations corrected before the 30-day follow-up inspection, no temperature violations cited on a monitor inspection, no confirmed complaints, and at least one food service worker has taken a recognized and approved Food Service Sanitation and Safety class within the past 2 years.. Keeping our Veterans safe is our #1 priority! Without a strong and committed team, this would've been hard to achieve, but we did. TEAMWORK MAKES THE DREAM WORK!"



FEATURED DEPARTMENT: VOLUNTEER AND COMMUNITY SERVICES



Hello everyone! It is nice to finally meet you! My name is Sade' Herbert, and I am the Director of Volunteer Community Services here at Charlotte Hall Veterans Home. I am also the face behind the CHVH Newsletter for the past year. This may be my personal bias, but our Recreational Services Team is one to brag about! We welcomed previous volunteers and

entertainment back to our facility in February 2022 and we are always looking to get people from our community involved with the facility and our residents. With every month that passes, activities and events are planned that have been hosted by our community partners and assisted by volunteers to their success! I encourage all who are interested to contact me about how you can get involved and register yourself, or your group, as a volunteer. Together, we will bring exciting new things to Charlotte Hall Veteran's Home. I would also like to give a big shout-out to all of our current volunteers who have been able to dedicate their time, assist departments within the facility, and interact with our residents thus far. You have been so patient, genuine, and kind throughout the process of getting where we are today. April 16th through the 22nd is your week! Happy National Volunteer Week and thank you for serving those who served! We appreciate everything you do!

OUR PARTNER IN THE COMMUNITY: Diann Fretwell

Diann Fretwell has been volunteering with us since December 2015. She hails from lower Alabama, near the Gulf of Mexico, and moved to Maryland in 1975. Diann was in search of a way to help out her community and had an interest in assisting the within the healthcare field. Charlotte Hall Veteran's Home was the first to answer her call! Did you know she started off volunteering in the Commander's Closet then over time she became the head



honcho? Diann mentioned a time when a resident, whose name she never knew, received a camera from the Commander's Closet. This resident was constantly taking pictures and would say, "Look!" to cause Diann to turn around and they'd take a photo. "I never knew their name but I will always remember them." After 6 Years of continuous service, Diann will be retiring from her volunteer work this month. On behalf of all the residents and staff, we thank you so very much for the valuable, dedicated, caring, and loving service that you have given.

Diann has left us with these words,

"Be kind to your residents and enjoy them."

EVENTS CALENDAR

- V4V Easter at Camp Maria on the 1st
- Cuzins N Harmony Bluegrass on the 1st
- Girl Scout Ladies Tea Party on the 1st
- Outdoor Games w/ Snacks on the 3rd
- BINGO Mania on the 4th
- Easter Bingo on the 10th
- Easter Scavenger Hunt on the 12th
- Mr. Maryland 2022 Meet and Greet on the 14th
- CHVH Employee Talent Show on the 14th
- Sax Appeal Entertainment on the 15th
- Greenwell Mini Ponies Visit on the 17th
- Vibraphonist Concert on the 17th
- SAL Bingo on the 17th
- SMECO Bingo on the 18th
- MYO Earth Day Pudding Cup on the 21st
- Game Day with Truth Chapter 19 on the 22nd
- Tech Talk with Teens on the 26th
- Doc Lohn Musical Performance on the 26th
- Maryland Veteran's Museum on the 29th

And a variety of activities, scenic drives, outings, and socials held throughout the month!

A GLIMPSE AT LAST MONTH

Here is a look at our March Madness. You'd better hurry before the April Showers wash it away!



This newsletter is a joint effort of Sade' Herbert & The Recreational Services team for the whole CHVH community! Please like, follow, & share us on Facebook! #ServingThoseWhoServed