## NEWSLETTER

# CHARLOTTE HALL VETERANS HOME

### FROM THE ADMINISTRATOR

As Summer 2021 approaches, I am pleased with the new regulatory guidelines and the additional socialization opportunities they provide for our residents. Some recent monumental changes include off-site trips, communal dining, and communal therapeutic recreation activities for our residents. I am excited to be working our way back to pre-Covid normalcies while continuing to do our due diligence with mitigating COVID-19 transmissions by administering vaccines and abiding by the most up-to-date infection control guidelines. Thank you all for all the effort and personal sacrifice over the last year that has helped us get to this point. Your efforts have not gone unnoticed. As always, stay safe!

-Zenae Merchant, MHA, LNHA

# VETERAN SPOTLIGHT

January 1, 2021

Dear Charlotte Hall Veterans Home Friends,

CONQUERING

Charlotte Hall Veterans Home conducted its first

May, the first of many. Our in-house pharmacy and

Nursing Department collaborated to administer the

against COVID-19. Most notably, we have not had a

resident population in over three months. That truly

independent vaccine clinic during the month of

Moderna vaccine to 10 of our residents and staff.

We continue to see positive results in our fight

single positive case of COVID-19 amongst our

speaks to the efforts and dedication of the entire

CHVH family to protect and serve our Veterans.

COVIDI

Excellent work!

We want to take this opportunity to thank ALL of you for the tender care you have shown our loved one, Clarence (Bob) Duffey. When he was admitted to the Long-Term care program in 2017, he required much healing. You were patient and responsive to all his needs and adjustments. As he got healthier and was able to move to the Assisted Living program, his spirits soured, and he continued to heal. Every aspect of his requirements was met again with attention and patience. Outing, social events, medical needs were all so important to Bob's overall emotional and physical health. The consistency of the staff was noted, which I believe is unusual in homes, but so adds to the feeling of safety. You all truly KNEW him, from the cleaning staff to the aides, nurses, activities people, dining services, security staff, administrators and others. In the last two weeks of his life, when he contracted Covid-19 and pneumonia, he was moved at our request, to Care and Comfort. I had the privilege of visiting in that unit, and it is nothing short of miraculous the care Bob received. The long hours put in during those last two weeks, by staff too numerous to mention, was and is a gift to our family that we will never forget. Although his passing was so difficult, this truly eased our pain. We are eternally grateful for all that you have done for him and for us over the last four years.

With gratitude,

June L. Becker and the Family of Clarence R. Duffey

# LET US ALL CELEBRATE:



Delores Dickerson CNA-GNA 02-19-1986



helle Chase, Dietary 06-26-1987





Deborah Gray, Dietary 02-29-1988



Sherri Wills, CNA - GNA 07-02-1990

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OUR PARTNERS IN THE COMMUNITY

Since 2018 the American Legion Post 238 has purchased over \$27,000 worth of much-needed items for CHVH. These items include rehab and nursing equipment like the Sara Lifts, Broda chairs, and the stand-in table. Sara Lifts safely transfers residents from one place to another. Broda Chairs allow movement impaired residents to be safe and comfortable in the sitting position, and Bariatric Electric Stand In Table w/ Patient Lift assists residents during their physical therapy sessions. The Legion also sponsored the repair of the MPR sound system and TVs for our residents. Before COVID, AL Post 238 hosted Friday night dinners for our residents to attend for free. Our residents loved going out to dinner and seeing and mingling with everyone. We hope that soon they can get back out there to enjoy these special events. Each year The American Legion Post 238 hosts a St. Patrick's Day Dinner. The proceeds from this dinner help support Charlotte Hall Veterans Home and other organizations in our community. We want to thank all the members of American Legion Post 238, Sons of AL, and Auxiliary for their continued support and helping us "Serve those who Served."



# FEATURED DEPARTMENT:

# & FOOD SERVICES

Here at Charlotte Hall Veterans Home, the Dietary Department falls under the management of Powerlink, an ISO 901-certified healthcure facilities management and dietary services company.



Director William Mehdoava and Executive Chef Maurice Ferguson lead a team of 36 dedicated and meticulous individuals. CHVH is lucky to have 3 Clinical Dietitians, Johara Glenn, Kelli Hinn, and Karen Jones, who work together to ensure the meals for our residents are not only nutritious to meet their dietary needs but well-balanced and filled with variety. Balancing our leadership, we have Dietary Technician Floarine King and Food Service Supervisor Tracey Hobbs. In total, our 36 staff members are responsible for preparing meals under strict adherence to food safety standards, handling supplies and ingredients, understanding dietary requirements and unique needs of our veterans, and performing food service duties by delivering and serving food and beverages. During the year, as we celebrate special occasions, they prepare exceptional meals to match the day's theme. Understanding that good nutrition is vital to the body and that it also helps to elevate mood and emotional wellbeing, our team works hard to fulfill their mission of keeping our residents healthy and happy! We are thankful for every one of them!

This monthly newsletter is a joint effort of the MDVA & HMR Maryland for the whole CHVH community. For article ideas and contributions, email Carole Lewis at clewis@hmrmd.

